App Director Technical Support

Technical Support for App Director can be obtained through Compuserve or by mail. Registered users will get priority. We will make every attempt to provide timely answers to all and, as always, we welcome feedback on the product.

Send mail to the author at either:

Compuserve: 73007, 2732

Mail: QPC Solutions, Inc.
               85 Dale Avenue
               Leominster, MA 01453-1713

App Director Manual Installation

App Director comes with a built-in installation program which will configure most everything for you. We recommend that you use it.   It will save back up copies of WIN.INI and SYSTEM.INI before it changes them, so you have a means to reverse the process if you need to.

You are not required to use the automatic installation, however. App Director can be manually installed if you wish.

If you are unfamiliar with editting WIN.INI, you are probably better off using the automatic installation.

Before you use this procedure, please back up WIN.INI and SYSTEM.INI.

A. If you wish to have App Director run whenever Windows starts up, open your WIN.INI file and edit the load= line under the [windows] section. Add App Director to the line.

Example:

        load=calendar c:\wintools\appdrt.exe

        where c:\wintools is the directory that contains appdrt.exe.

B. If you wish to use App Director as your shell, open your SYSTEM.INI file and edit the shell= line to replace the current entry with App Director.

Example:

        shell=c:\wintools\appdrt.exe

App Director Manual De-installation

Use of the automated de-installation procedure is recommended if you wish to de-install App Director. See App Director Help for details.

These instructions are provided for the unlikely event that you need to manually de-install App Director.

This is really a "last resort" kind of procedure, as the App Director installation/deinstallation procedures are quite capable of handling most situations.

If you used the automatic installation feature, App Director modifies your WIN.INI file and, if you selected the "Install as shell" installation option, your SYSTEM.INI file. One of the first things that the App Director Installation program does is make back-up copies of your WIN.INI and SYSTEM.INI. Your old files are saved with a .APD extension (ie. WIN.APD) in the directory where App Director is located. If you are running on a network with a shared copy of Windows, these files will be in the same directory as your WIN.INI file.

To restore your system to its previous state:

A. Replace WIN.INI by copying WIN.APD to it.

Example:

                COPY WIN.APD WIN.INI

B. If you have installed App Director as your shell, copy SYSTEM.APD to SYSTEM.INI.

Example:

                COPY SYSTEM.APD SYSTEM.INI

If you manually installed App Director, use the back up copies that you made to restore your old WIN.INI and SYSTEM.INI files.